



24/7 SUPPORT

24/7 support with dedicated staff and issue reporting directly in the app

Bryx 911

Bryx 911 is the foundation of all that we do and is the product of years of collaboration between first responders and our world-class engineering team. Bryx 911 boasts industry-leading speed, content, and ease of use, and is offered by Bryx at no cost.

- 911 job alerts are sent directly from your agency's CAD and arrive as much as 45 seconds before radio alerts.
- Situational awareness is vastly improved with site survey data, which can include Knox Box locations, hazardous materials notifications, and mapped hydrant locations with flow rates.
- Site survey data includes historical calls to the same address, further strengthening the data available to first responders.
- Team communication is enhanced through real-time messaging, messaging groups, and live location updates for users.
- Radio streams can be configured to enable audio from dispatch radio to be streamed via Bryx 911.
- First responders can indicate within the app whether they are responding to a call, and then navigate to the scene with in-app maps and navigation.
- → Bryx 911's first-in-class engineering is backed up by dedicated, round-the-clock support by the same engineers who have built the system.







Fast, Reliable Alerts

Get instant alerts for 911 jobs. Bryx alerts within 1 second of job creation



Site Survey

View data including pre-plans, site-specific maps, after-hours contact information, and more.



Location Information

Stay informed with pre-plans, hydrant information, historical jobs, and more.



Respond and Navigate

Record your response and navigate to the scene.



MODERN TOOLS

Tools for emergencies should be simple and powerful. Bryx provides situational awareness without diverting focus.



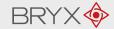
RELIABILITY AND SECURITY

Our passionate engineering team ensures security, speed, and stability across the entire Bryx platform.



IMPROVED OUTCOMES

Bryx connects and informs the appropriate people so they can make better decisions during an emergency.



BRYX 911 **FEATURES**

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MAP OVERVIEW

A live-updating agency overview map
Individual members
Open jobs
Stations
Agency boundary

HYDRANT INFORMATION

Hydrant locations, flow rates, and main sizes

View hydrants on a map, centered around the location of the job

Hydrants are color-coded to reflect flow rate

Precise flow rates are also shown numerically on each hydrant

ROUTING AND NAVIGATION

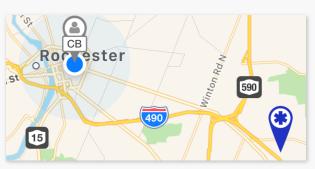
Route preview and access to preferred turn-by-turn navigation

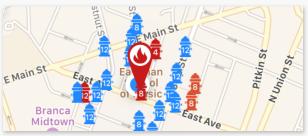
View routing information to a scene

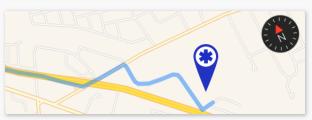
Easily access navigation and maps

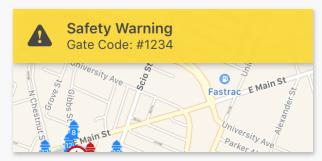
SITE SURVEY INFORMATION

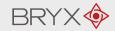
Priority information about the scene
Sight hazards and warnings
Knox Box or other entry information
Pre-plan documents
Site maps

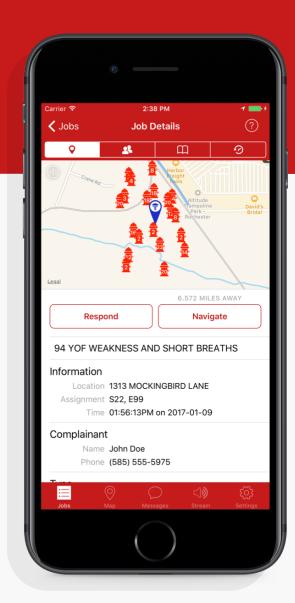












BRYX 911 DISPATCH NOTIFICATIONS

Instant notifications for 911 jobs created automatically from CAD data Dispatch by agency or unit

Notifications are delivered instantly to approved members on their mobile devices

VIEW JOB INFORMATION



VIEW COMPLAINT INFORMATION

Name Address Phone Number

VIEW TYPE INFORMATION

Identifier Section Category Description

SUPPORT FOR SEVEN JOB CATEGORIES















FIRE

HOSPITAL

INFO

STREET

WATER

EMS

POLICE

RESPONDING

Respond to 911 jobs within the app



List all responses and view member locations and contact information

Configure "forced response" to require a response from all members viewing the job

SUPPLEMENTAL INFORMATION

Additional information provided by dispatcher added after the job is initially dispatched



View supplementals as well as run-times alongside the job's details Updated automatically from CAD

HISTORICAL JOBS

Prior 911 jobs at the same location



Quickly view job information for prior calls to the same address Detailed information for prior calls includes:

Description

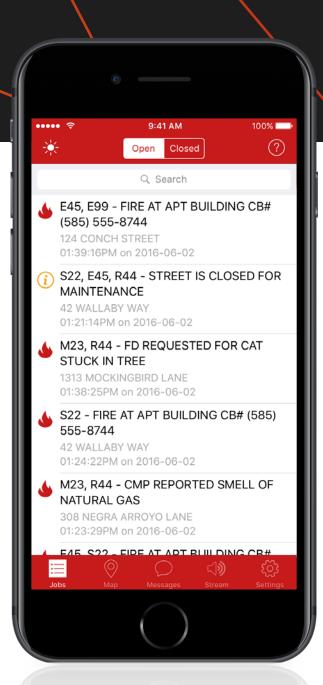
Call Type

Date

Time



IMMEDIATE ALERTS FOR IMMEDIATE RESPONSE



CUSTOMIZABLE ALERTS

Alerts configurable by unit and job type

- ✓ Members can go "on" or "off" duty to globally control alerts
- Notifications and alert tones configurable by: Agency, Unit, Job Type

ALERT OVERRIDES

Override member alert settings for priority job types

- Configure custom rules to alert members of priority jobs even when off duty
- Overrides for specific members, groups, or the entire agency

AUDIO STREAMS AVAILABLE

Live stream dispatch radio from mobile devices

- Configure online audio streams and listen live from mobile devices
- ✓ Bryx Audio streaming hardware available for purchase *

GROUP MESSAGING

Send text and image messages to members

- Create custom messaging groups
- Restrict which members can send messages
- View read receipts for sent messages
- Configure custom integrations to automatically send general CAD alerts to messaging groups

*Bryx Audio hardware is available for purchase by contacting Sales at (585) 364-2795



ADDITIONAL FEATURES



Support for any number of devices per account, including SMS-only devices.



CAD/Data/Protocols

Flexible input data protocols and formats. Standard integrations do not require custom CAD extensions.

- PASSCODE <
- Members can optionally enable passcode on any device
- Protect data using a PIN or biometrics after inactivity 🗸
- The agency can require that all members use passcode

AVL SUPPORT ✓

- ✓ View live apparatus locations on a map
- Track vehicles real-time ✓
- Supported clients include: Sierra Wireless, Cradlepoint, and others.

2-WAY CAD COMMUNICATION 🗸

- Automatically send updates to CAD when an apparatus responds to a job
- Bidirectional interface between Bryx and the CAD 🗸
- Automatically mark members as "offline" in CAD when off duty in Bryx 911

ADVANCING EMERGENCY RESPONSE

Effective communication and situational awareness for emergency personnel

